
X LOCK

INSTALLATION GUIDE



XLOCK 101

DOWNLOAD OUR APP



Download on the App Store



GET IT ON Google Play

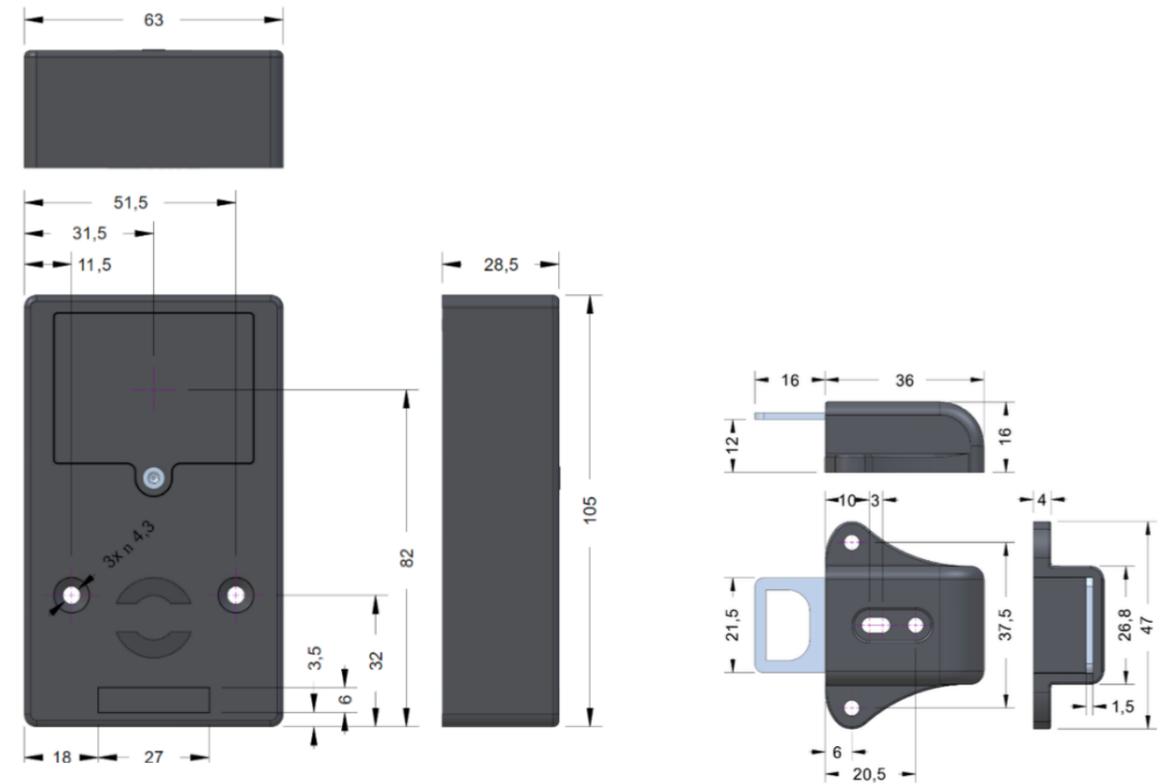


WEB APP
www.xlock.app



FAQ PAGE
www.xlockgroup.com/faq
Includes how to videos of the most used functions.

// DIMENSIONS OF THE LOCK



// BATTERIES AND PREPARATION OF THE LOCK

Keep record of your installed lock.

We recommend numbered lockers with matching numbers in the app for easier usage. In other words, name your lock the same as your locker.

Do not insert the battery until before commissioning, and do not transport activated locks, installed and not installed.

To avoid interference between the locks, keep a minimum distance of 10 cm when installed, or the battery can otherwise be quicker discharged.

1

For error-free operation, please always use lithium batteries!

2

Open the battery compartment cover and insert the batteries with the correct polarity (+/-)

3

Close the battery compartment cover and fix it with the screw.

4

Your lock is now ready for use.

// CREATE ACCOUNT

The XLOCK software (iOS version) can be downloaded from the APP Store and the Android version can be downloaded from the application store of Google play.

- Scan the QR code to download the app
- You can also search for XL Lock Manager in the APP Store or Google Play store
- Register a new account (email) or login to an existing account

XLOCK users can register the account Email. The verification Email will be sent to user's Email, and the registration will be successful after the verification. After the verification you can login with your Email and chosen password.

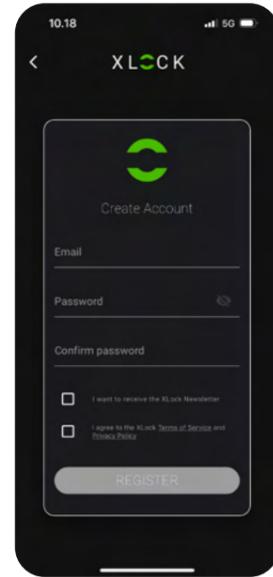
ATTENTION FOR ANDROID DEVICES:

For Android devices, unrestricted access to Location and Bluetooth permissions is required for setting up Bluetooth devices.

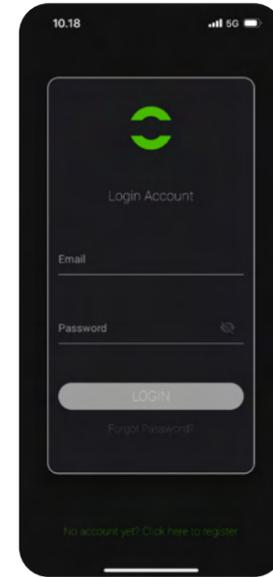
To set up an XLOCK lock, both Location and Bluetooth must be enabled in the Android system.

If these permissions are not granted initially, some devices may not allow changes afterward. In such cases, you will need to uninstall and reinstall the app, then restart your device.

1. Register your profile.



2. Login.

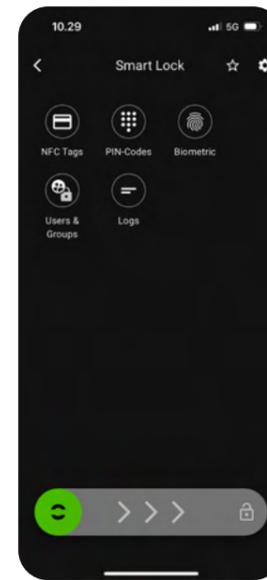


// SEND USER AND ADMIN RIGHTS

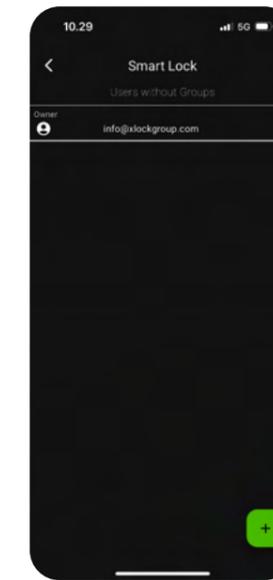
Click Users & Groups to grant admin or user rights to other XLOCK users. Insert the Email of the XLOCK user. Fill the permissions the XLOCK user should have, as shown in the figure below. Press Next and choose the start and end time of the chosen permissions. The recipient's account now has the chosen permission.

Note: If the chosen Email has no account yet, you will have the possibility to create an account and send an invite to the admin/user.

1. Click Users & Groups.



2. Click "+" and insert the Email of the XLOCK user.



3. Fill the permissions and click Next.



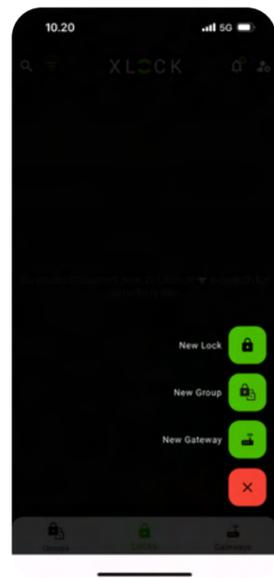
4. Choose the start and end time and click Next. The permissions are now granted.



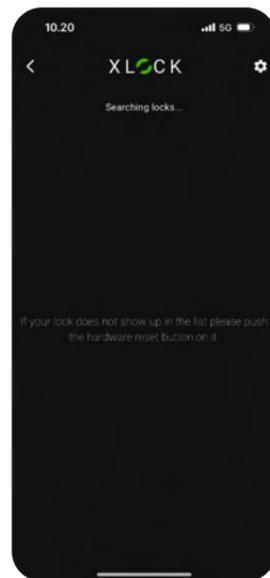
// ADD LOCK

The lock should be added via the app, entering 'addition mode' by pressing a button on the keypad.

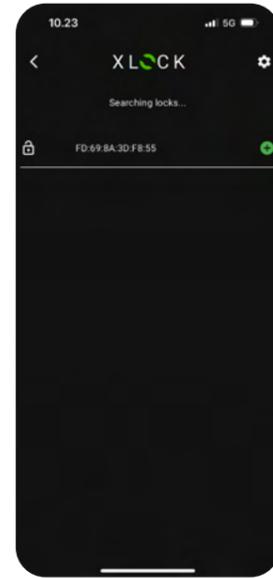
1. Click the Menu in the lower right corner, and then click New Lock.



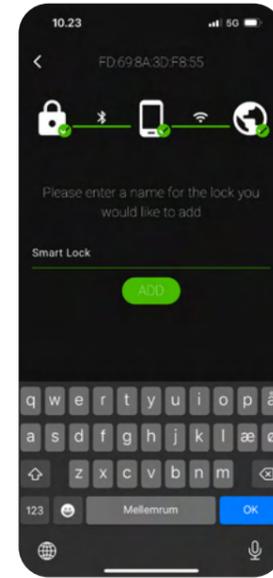
2. Search for new locks. Awakening your lock by touching the keypad or fingerprint area.



3. Click "+" to program the lock.



4. Name your lock and click ADD. The lock is now added and will appear in your list.



// USER MANAGEMENT

BLUETOOTH CONTROL

Make sure that Bluetooth is turned on, and ensure there are no issues with the Bluetooth communication. The phone must be within Bluetooth range to the lock.

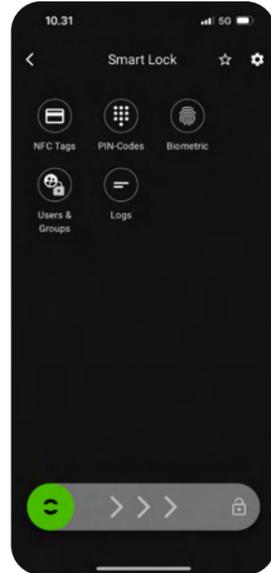
Important: Make sure to turn on "location" services when using Android devices.

// PROGRAM CARD

You have to program the RFID card before it can open the lock. Choose different RFID validity; it can be permanent, time-limited, or recurring.

Program via Bluetooth: must be within Bluetooth range.
 Program via Gateway: must have Gateway installed.

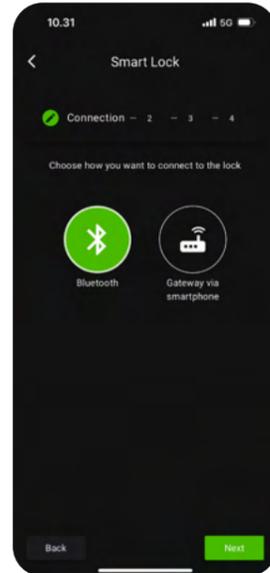
1. Click NFC Tags.



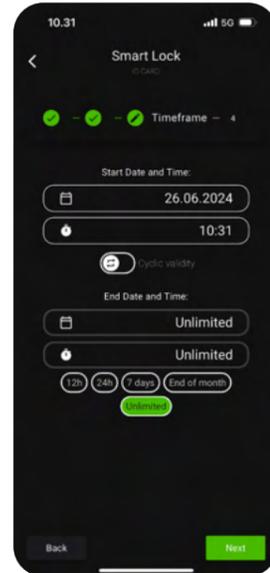
2. Click "+" to add a new connection.



3. Choose between Bluetooth or Gateway (requires that you got a gateway, sold separately).



4. Choose the start and end time and click Next. The NFC Tag is now programmed.



// ADMIN MANAGEMENT

The owner and the administrator(s) can delete access rights, reset the access rights, send new and adjust access rights. Meanwhile, he can search the log file.

CARD MANAGEMENT

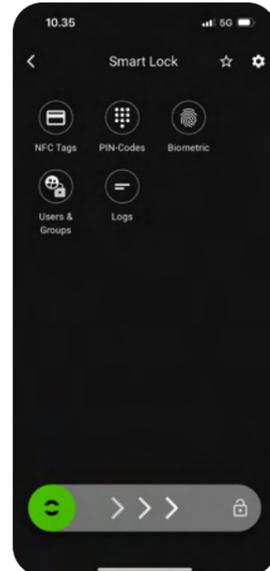
All programmed Cards can be viewed and managed in the app. This includes deleting, updating and programming new ones.

LOG FILE

Click LOGS and follow all actions taken incl. all unlocking.

The log files are updated via Gateway or with each Bluetooth unlocking of the lock.

1. Click Logs.



2. A log list of actions is now shown.



// GATEWAY MANAGEMENT

The gateway is a bridge between smart locks and the XLOCK Cloud through internet. The gateway lets the user remotely unlock and control. Meanwhile, it can remotely program, delete and modify PIN Codes and ID cards.

After a short period, you can see which locks are in their coverage in the app. Once the lock is bound to the gateway, the lock can be managed through the gateway.

Important: Make sure that 'allow remote unlocking' in the lock settings is turned on.

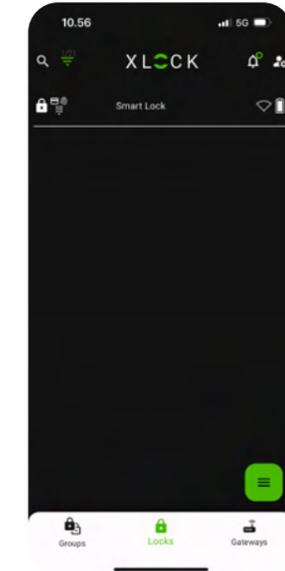
LIGHT STATUS

When the gateway is powered on:
 Light flashes alternately in red and blue: Stand-by mode, ready for pairing
 Blue light: Working mode
 Red light: Network failure

PAIR THE GATEWAY WITH APP

Follow the procedure from step 1 - 6 below:

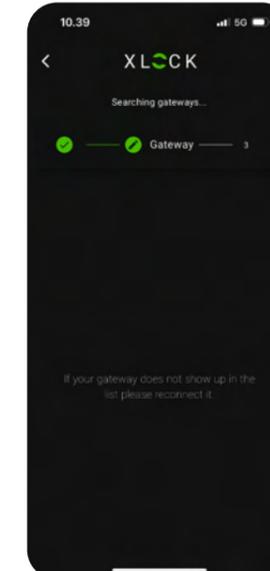
1. Click the Menu lower right corner.



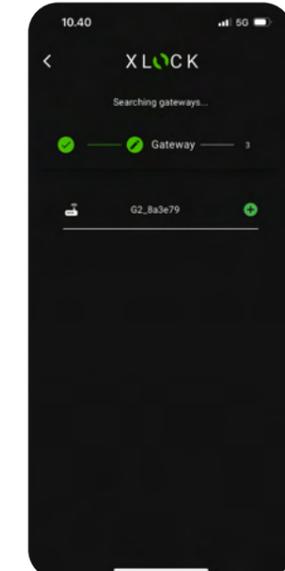
2. Select "New Gateway".



3. Plug in the gateway and power it on, while the light flashes alternately in red and blue.



4. Press + sign.



5. Select the network and fill in the password.

6. Click ADD to complete the setup.



Notice: If times out, please power off and try it again.

// ADD ACCESSORIES

XLOCK offers more than just advanced security solutions. Our range of accessories is designed to complement and enhance your access control systems, providing convenience and flexibility for all users. Note: one accessory can be connected to one lock.

BLUETOOTH ACCESSORIES:

BLUETOOTH REMOTE KEY



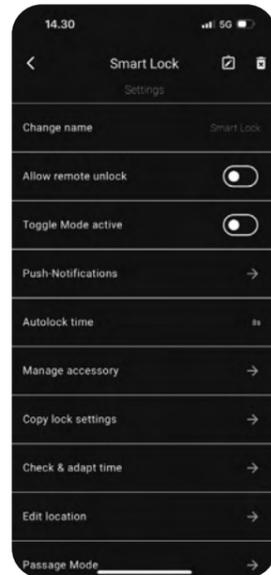
BLUETOOTH KEYPAD



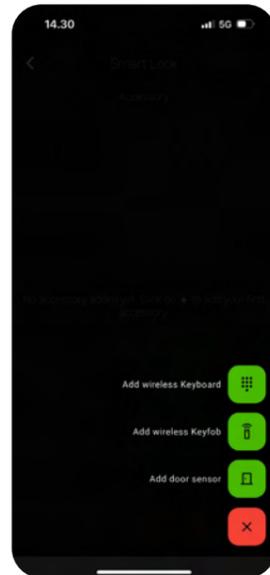
BLUETOOTH DOOR SENSOR



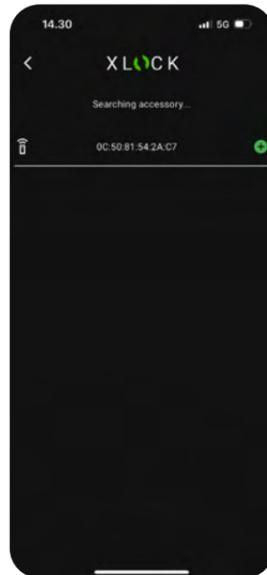
1. Go into the lock's settings and click Manage Accessory.



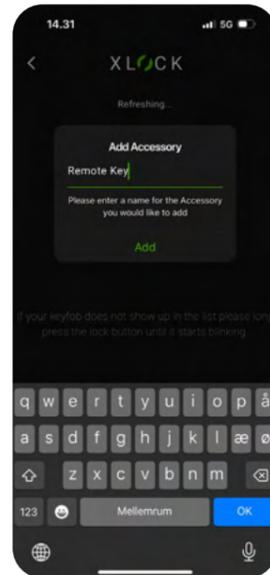
2. Click the green symbol in the lower right corner and choose the type of accessory you wish to add to the lock.



3. Follow the instructions given in the app and press "+".

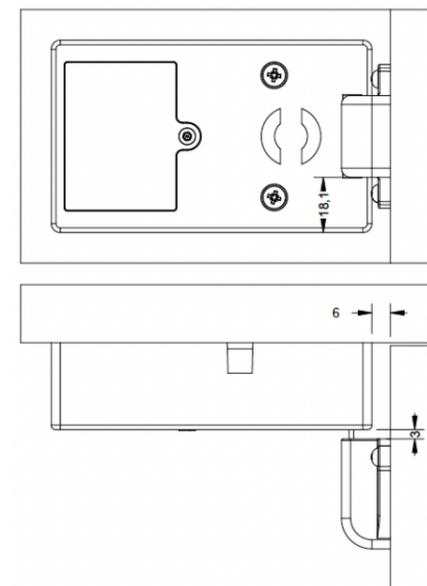
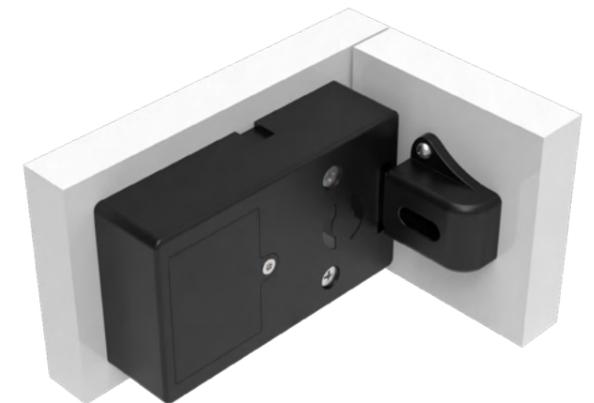
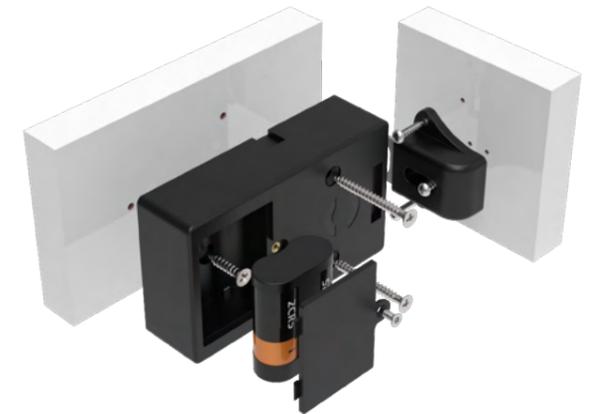
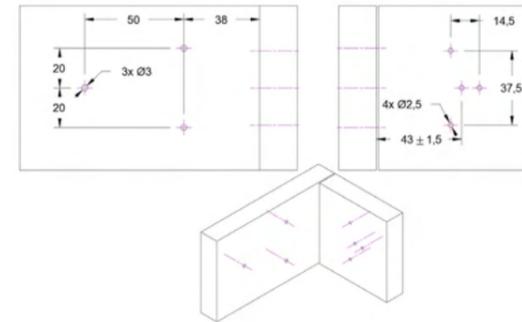


4. Give the accessory a name and press ADD. Your accessory is now connected to the lock.



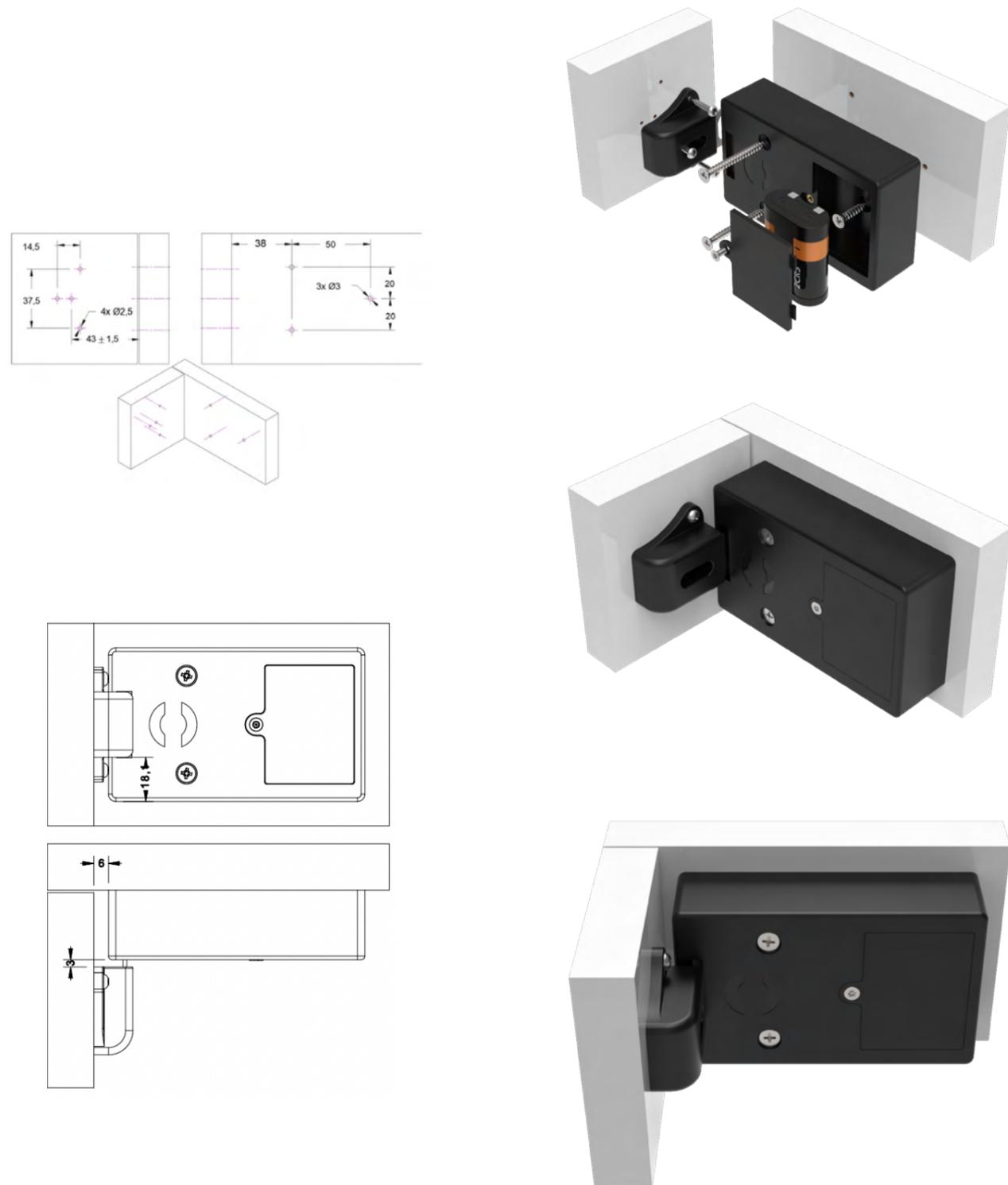
// MOUNTING RIGHT INSIDE VIEW

Tighten the screws with feeling and do not use drills or cordless drill or cordless screwdriver.



// MOUNTING LEFT INSIDE VIEW

Tighten the screws with feeling and do not use drills or cordless drill or cordless screwdriver.



// XLOCK GATEWAYS

ALL GATEWAYS ARE ORDERED SEPARATELY.

XLOCK OFFERS 4 DIFFERENT GATEWAYS:

XLOCK Gateway G2-WIFI

- Incl. USB C charging cable 2.4 GHz Wifi compatible without power adapter
- Dimensions: H 70x B 70 x T 26mm

XLOCK Gateway G3-Ethernet

- Incl. USB C charging cable no PoE possible without power adapter
- Dimensions: H 70x B 70 x T 26mm

XLOCK Gateway G3 POE

- Incl. USB C charging cable with PoE no power adapter needed
- Dimensions: H 70x B 70 x T 26mm

XLOCK Gateway G4 GSM

- Incl. Micro USB charging cable
- An active SIM card is needed (not included) without power adapter
- Dimensions: H 112x B 112x T 30mm



GATEWAY(S)



X L  CK